

## Case Study

# Increased the Adoption of a Content Authoring Platform

Magic  
EdTech

### The Client

The customer is one of the largest companies in educational publishing, assessment services, and digital learning.

### The Challenge

Magic was tasked with improving the adoption of the client's digital ebook authoring platform and enabling authors to meet their targets for titles and books.

### Critical Success Parameters

- ✓ Efficient, simple, and intuitive workflow that meets WCAG 2.0 guidelines.
- ✓ Content creation and authoring workflows should be seamless with unexpected cases being handled gracefully.
- ✓ 3s load time for a TOC with 800 slates with an average of 100 elements per slate.

### Our Approach

- ✓ Re-architect based on loose coupling and separation of concerned architecture design principles.
- ✓ Monolithic front-end components were transformed to Micro Front-end Applications (Single Page Applications).
- ✓ Microservices were developed following the Backend for the Frontend architecture.
- ✓ All the UI components were made based on Atomic Pattern and the functional components like data processing layer,
- ✓ Frame communication layer, ToC were developed considering reusability.



### Key Result Highlights

Improved stability, performance and the user experience.

**40%** of improvement in the time spent on the tool.

**500%** increase in book production per quarter.

**80%** decrease in support tickets over a 4 month period.

**80%** improvement in the performance across the authoring platform.