Case Study

Provided an Al-Based Solution for Assessing Oral Fluency for a Leading Publisher

The Client

The client is one of the most renowned publishing companies globally.

The Challenge

The client wanted to integrate a reliable and efficient assessment system to assess the oral fluency of non-native English speakers. Their existing system was time-consuming and relied on manual evaluation, making it prone to errors and inconsistencies.

Critical Success Parameters

Find an Al system with ability to accurately evaluate oral fluency,
including factors like pronunciation, grammar, vocabulary, and intonation.

The flexibility to accommodate a diverse range of accents and dialects.

User-friendliness and easy navigation.

Our Approach

Researched and identified multiple solutions available in the market and reviewed how each solution utilized Natural Language Processing (NLP) and Machine Learning (ML) techniques.

Adopted an Al-based assessment tool consisting of two components: a speech recognition system and a scoring engine.

- The speech recognition system utilized NLP techniques to transcribe spoken words into text.
- The scoring engine employed ML algorithms to evaluate the text according to predefined criteria and generate a score.

Key Result Highlights

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Reduced the time and effort for evaluation significantly.

More accurate and consistent results than the previous manual evaluation system.

The interface was user-friendly, simple and intuitive.

Easy system navigation for non-technical users.