

Case Study

Platform Engineering Services for a Leading Education Solutions Provider

**Magic
EdTech**

The Client

The customer is a leading solutions provider in the education domain and offer an easy-to-use end-to-end analytics platform for all educators. They are a trusted partner for many districts, schools, and education agencies.

The Challenge

The customer was looking to partner with an EdTech specialist engineering service provider to work with their existing technical team on developing their learning platforms, it's planning and delivery as well as provide viable solution on team expansion.

Critical Success Parameters

- ✓ Partner with the onshore team for the development and enhancement of the product.
- ✓ Seamlessly bring multiple teams to collaborate in an integrated working environment.
- ✓ Establish an offshore secured environment to ensure compliance with legal requirements at the client's end.
- ✓ Ensure smooth setup and timely execution of strategic decisions with periodic involvement of executives in the engagement.

Our Approach

- ✓ Created an offshore team as an augmented resource to be involved in all phases of development.
- ✓ Dedicated a secured environment and development machines to the team for smooth engagement and non-disclosure of information.
- ✓ Ensured transparency via a lean governance model to promote collaboration across the team.

For more details, visit: www.magicedtech.com



Key Result Highlights

Automated the manual functional flows w.r.t. imports or bulk uploads via integrating upstream and downstream FTP connectors.

Created a knowledge repository and strengthened the project documentation (functional, technical and DevOps).

Automated manual recurring tasks via an internal project portal hosted on cloud.