

Case Study

Making an eBook Provider's Platform Accessible

Magic
EdTech

The Client

The client is a premier worldwide distributor of books, digital content, and learning products.

The Challenge

They needed a consulting partner to evaluate the Accessibility gaps in their platform and advise remediation steps to ensure that their platform conforms to the latest Accessibility standards.

Critical Success Parameters

- ✓ Analyzing and detailing out all Accessibility gaps.
- ✓ Prioritizing issues to be addressed and worked on.
- ✓ Partnering with the development team to fix the gaps.

Our Approach

- ✓ Magic collaborated with the client and consulted with them to provide a complete solution for Accessibility.
- ✓ Provided a roadmap and priority planning - to evaluate the areas of maximum impact.
- ✓ Redesigned the information architecture - to help users' find information quickly.
- ✓ Screen reader optimization - for visually-impaired users.



Key Result Highlights

Platform Audit was completed in **3** sprints with 134 issues highlighted.

Remediation plan created in partnership with the development team

Product gaps were fixed and the platform was made accessible to comply with WCAG 2.0 A, AA standards for accessibility.