Case Study

Accessibility Compliance for Texas State Submissions



The Client

The client is one of the world's leading learning content providers, and is based in the US.

The Challenge

The client was looking to make their content accessible in compliance with Texas State Standards.

Critical Success Parameters

- Identify programs and customize global audit checklists and adopt remediation solutions per asset type.
 - Prepare for the discovery phase by identifying 10%
- representative sample units and preparing solution documents to be implemented across 100% pages.
- Testing by native users and accessibility experts using defect reports for each unit type.
- Apply remediation to 100% units based on solution documentation.
- Finalizing the solution for the technology limitations with accurate implementation of compliance reports via automated tools.

Our Approach

- Audited 100% units for all assets. Map defect reports mapped
 ✓ to appropriate solutions and recommendations.
- ✓ Remediation teams ensured correctness of the alt text.
- Audit conducted via native users and accessibility experts.
- Detailed submission report to TX state with component type
- ✓ and direct URL to accessible content.



Key Result Highlights

24x7 support to client vendor remediation teams.

Experts deployed in US and India

Detailed solutions & alternate solutions to technical limitations.

Mentored 4 different remediation vendors to help the client achieve scale.

Platforms - Realize 30K HTML resources, PDFs & ePubs, 2K Widgets

5 Native Users (dual shore) part of the testing team.

Fully Accessible VPAT.